

Ukraine Aid University of Art and Design Linz

Status 8.3.2022

NEED HELP

- **Entry and residence** of Ukrainian citizens in Austria
<https://bmi.gv.at/news.aspx?id=50774276635676692F5A513D>
- **Document:** Information for Ukrainian citizens in Austria:
https://bmi.gv.at/bmi_documents/2741.pdf
- **FAQs** for Ukrainian citizens (German and English):
<https://bmi.gv.at/news.aspx?id=7138695A2B6150634156493D>
 - Federal Ministry of European and International Affairs:
<https://www.bmeia.gv.at>
 - COVID regulations for entering Austria:
<https://www.sozialministerium.at/Informationen-zum-Coronavirus/Coronavirus---Haeufig-gestellte-Fragen/FAQ-Einreise-nach-Oesterreich.html>
 - Search for Austrian Representations – BMEIA, Foreign Ministry Austria:
<https://www.bmeia.gv.at/en/embassies-consulates/search-for-austrian-representations/>
 - State police departments: <https://www.polizei.gv.at>
 - Entry into Austria and pre-travel clearance:
https://www.oesterreich.gv.at/en/themen/coronavirus_in_oesterreich/pre-travel-clearance.html
- **Offers of assistance – especially in Vienna:**
https://www.dieangewandte.at/hilfsangebote_ukraine
- **Embassy of Ukraine in Vienna**
<https://www.wien.info/de/botschaft-der-ukraine-127090>
Naaffgasse 23
1180 Wien
<http://austria.mfa.gov.ua/de>

[+43 1 479 71 72 11](tel:+431479717211)

emb_at@mfa.gov.ua

Opening hours: Mon-Fri, 08:30 - 18:00

Counselling Centres

- Therapy centre OASIS for all refugees in Upper Austria: <https://www.volkshilfe-ooe.at/die-volkshilfe/stuetzpunkte-bereiche/fluechtlings-und-migrantinnenbetreuung/betreuung-gesundheit/psychosoziale-betreuung-fuer-fluechtlinge/>
- FZO women's centre Olympe – counselling and support for women: <https://www.volkshilfe-ooe.at/die-volkshilfe/stuetzpunkte-bereiche/fluechtlings-und-migrantinnenbetreuung/betreuung-gesundheit/frauenzentrum-ooe/>
- Gewaltschutzzentrum Linz (centre for protection against violence): <https://www.gewaltschutzzentrum.at/ooe/kontakt/#kontaktimpresum>
- Red Cross Upper Austria: <https://www.rotekreuz.at/oberoesterreich/home>
- Telephone counselling: <https://www.telefonseelsorge.at>
- Krisenhilfe OÖ (crisis aid), available 24/7: <https://www.krisenhilfeooe.at>
- Psychological Student Counselling Linz / Johannes Kepler Universität: <https://www.studierendenberatung.at/standorte/linz/ueberblick/>

OFFER HELP

Reception of Refugees

Federal Agency for Reception and Support Services (BBU) / Coordination of a accommodation offered by civil society.

Vacant real estate or rooms for people who had to escape from Ukraine on short notice can be reported here: <https://www.bbu.gv.at/ukraine-krise-wir-organisieren-nachbarschaftsquartiere>

Available private accommodation can be reported to **0732 7720/16 200** (during business hours) or nachbarschaftshilfe@ooe.gv.at

Collection Points Linz

- Linz Süßigkeitswarenmanufaktur „Naschkatze“, Hofgasse 6, 4020 Linz
 - Opening hours: Tue-Sat, 11:00-17:00
 - Contact: Anna Klymenko
- Linzer für die Ukraine (Linz People for Ukraine) – collection points / opportunities for financial donations etc.: https://www.meinbezirk.at/linz/c-lokales/hier-koennen-linzer-fuer-die-ukraine-spenden_a5188402

Caritas Oberösterreich (social organisation)

<https://www.caritas-ooe.at/spenden-helfen/service-fuer-pfarren/ukraine-krise>

Volkshilfe Österreich (social organisation)

<https://www.volkshilfe.at/index.php?id=5718>

Nachbar in Not (aid programme)

<https://nachbarinnot.orf.at/>

If you know of further offers of assistance potentially relevant to this page, please let us know via e-mail: pr.office@ufg.at